

30 May 2023

Important update for customers - Track User Charge (TUC) changes from 1 July 2023

As you will be aware, the Government's temporary reduction in Road User Charges and Track User Charges (TUC) ends on 30 June 2023.

The table below outlines the updates to the TUC levy charges that will come into effect from 1 July 2023.

Period	TUC percentage	Rebate %	Adjusted TUC
Current TUC expiring 30 June 2023	4.50%	36%	2.88%
New TUC from 1 July 2023	5.10%	NIL	5.10%

The decision to provide a temporary reduction was a policy decision by the Government with the intention of assisting New Zealanders with the cost of living. KiwiRail passed on the full benefit of the temporary reduction to our customers, and we encouraged you to do the same.

The reduction has now ended, and the 1 July changes reflect this.

The TUC contributes to the significant investment on rail infrastructure in New Zealand currently underway, although most of the cost is being met directly by the Government. That investment is lifting the quality of our national network to the benefit of all rail customers.

Thank you again for your support and please do not hesitate to contact me should you have any questions.

Yours sincerely,



Alan Piper
Executive General Manager – Freight Markets
KiwiRail